

## City of Tempe

# EMPLOYEE DEVELOPMENT - TRAINING COORDINATOR

JOB CLASSIFICATION INFORMATION						
Job Code:	438		FLSA Status:	Exempt		
Department:	Internal Services		Salary / Hourly Minimum:	\$61,939		
Supervision Level:	Non-Supervisor		Salary / Hourly Maximum:	\$83,617		
Employee Group:	NSU		State Retirement Group:	ASRS		
Status:	Classified		Market Group:	HR Technician II+		
Drug Screen / Physical:	N	N	EEO4 Group:	Professionals		

#### DISTINGUISHING CHARACTERISTICS

This position supports the Employee Development division through training, educational partnerships, interdepartmental collaboration, and one-on-one educational counseling. This position needs to be informed on industry best practice for employee and organizational development, management, and leadership with the ability to design and deliver curriculum to all City of Tempe employees.

#### REPORTING RELATIONSHIPS

Receives general supervision from the Deputy Internal Services Director - Employee Development.

MINIMUM QUALIFICATIONS					
Experience:	Three years of experience in development and implementation of				
	professional training or employee and organizational development programs				
Education:	Bachelor's Degree in Organizational Development, Human Resources, Education, Public Administration, or a degree related to the core functions of this position.				
License / Certification:	Must possess and maintain a valid driver's license.				

#### **ESSENTIAL JOB FUNCTIONS**

Essential job functions are the fundamental duties of a position: the things a person holding the job absolutely must be able to do.

To actively support and uphold the City's stated mission and values. This position will support all City of Tempe departments including working with all levels of employees. Must be able to articulate employee development and the mission of providing knowledge, connection, and direction to City employees. Must possess the ability to speak in small and large public settings while engaging participants in workshop style trainings. Workshops must have meaningful learning that can be measured in daily city operation and staff behaviors.

#### OTHER DUTIES AS ASSIGNED

Please note this job description is not designed to cover or contain a comprehensive listing of all activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.

- Perform job duties adequately and properly; follow personnel and department policies and operating procedures; show respect, tact, and courtesy in dealings with coworkers and the general public; behave in a manner that does not obstruct or hinder other employees from completing their duties; act in a manner that is safe and follow the City's safety procedures at all times.
- Prepare and present training programs to employees; evaluate program acceptance and effectiveness and prepare comprehensive reports of results.
- Travel to various City locations to teach classes, provide trainings, and attend meetings. May attend out of state learning conferences.
- Consult with various levels of management and technical advisors to ensure consistency of training and employee development plans with overall City and departmental needs.
- Research, develop, and implement special projects for the city or department; consult
  with various departments and management groups to analyze and determine
  appropriate training resources and strategies.
- Conduct analysis and research on a broad range of learning and employee development assignments. Research a wide variety of materials to remain current in the training and development field including participation in state-wide adult education and training programs.
- Conduct individual employee development consultations and confidential counseling; develop individual training/education plans.
- Prepare and administer division's operating budget and grant applications and awards.
- Responsible for purchasing office and training supplies, and for the appropriate use and reconciliation of procurement card.
- Prepare and assist others in the preparation of proposal specifications for education partnerships; make recommendations for bid awards; monitor contract compliance and program delivery. Exercise technical and functional supervision over the work of external contractors and vendors involved in specialized course development, design and delivery.
- Serve as liaison between education/training institutions and city employees. Serve as project manager in the development and delivery of education/training partnerships.
- Perform related duties as assigned.
- Physically present to perform the duties of the position.

#### PHYSICAL DEMANDS AND WORK ENVIRONMENT

- Work is performed in a general office environment with moderate noise;
- Continuous and repetitive arm, hand and eye movement;

- May work in a stationary position for considerable periods of time;
- Operate a variety of standard office equipment including a computer, telephone, calculator and copy machine;
- May lift and carry materials weighing up to 25 pounds;
- May require extensive reading and close vision work;
- May require working extended hours;
- May work alone for extended periods of time;
- May travel to/from meetings and various locations.

COMPETENCIES					
CLASSIFICATION LEVEL	INCLUDES	COMPETENCIES			
Foundational	All Employees	Inclusion, Communication, Interpersonal Skills, Integrity, Professionalism, and Willingness to Learn			
Non-Supervisory	In Addition >	Teamwork, Customer Service, Initiative, and Dependability / Reliability			
Supervisory	In Addition >	Staffing, Monitoring Work, Delegating, Development / Mentoring, and Support Others			
Manager	In Addition >	Preparing / Evaluating Budgets, Monitoring / Controlling Resources, and Motivating / Inspiring			
Deputy Director	In Addition >	Entrepreneurship and Networking			
Director	In Addition >	Organizational Vision			

For more information about the City of Tempe's competencies for all classifications:

<u>City of Tempe, AZ : Competencies</u>

### JOB DESCRIPTION HISTORY

Effective March 2020